

Hoopla contains movies, TV shows, music, e-books, e-audiobooks and e-comics. You can play/read online (all devices) or download (mobile devices only).

Requirements

- Desktop & laptop computers may require a plugin for your browser
- Mobile devices & tablets must download the **Hoopla app**

Signing up

1. Go to www.hoopladigital.com in your web browser
2. Click **Get Started Today**
3. Fill in your details to register (your email and password will be used to login)
4. Select your library
5. Type in your library card number and PIN
6. Tick box allowing the library to share information with Hoopla. Then click **Sign Up Now**

Searching for items

- **Log in** to see our available content
- **Search box:** type the title, name or any other descriptive word
- Use the drop-down menu next to the search box to restrict to Movies, Audiobooks, Ebooks etc. You can also restrict by format from the search results list
- **Browse** at the top of the screen allows you to browse by format and subject
- Click on an item's cover image to view more details

Downloading and streaming

- There are monthly download limits – check website for details

- Click **Borrow** to check out the item. Once borrowed, the return date of the item is displayed. It will be automatically removed from your account on this date (2-3 days for movies & TV shows, 7 days for music albums, 21 days for e-books. Loan day ends at midnight EST).
- **My Hoopla** at the top of the home page lists:
 - Currently Borrowed items
 - Favourites
 - History
- Click on the **title** of the borrowed item:
 - Desktop & laptop users can **Play/Read** (requires an internet connection)
 - Mobile device users can **Play** or **Download** (for offline viewing)
- You may also click the heart icon next to Borrow to save an item to a favourites list

Viewing

- Action View can be used with e-comics to view them panel by panel. To activate this click or tap in a panel. To deactivate it click or double-click in the panel.

Other resources

Plugins:

For Internet Explorer (Windows 7 & 8) or Safari:

<https://www.microsoft.com/silverlight/>

For Internet Explorer & Firefox audio:

<https://get.adobe.com/flashplayer>

Hoopla Support:

<https://www.hoopladigital.com/support>