



JOB POSTING
Manager, Service Delivery

The Barrie Public Library is a community-focused library serving 150,000 diverse residents in a vibrant, growing, innovative city offering an established economic base and an outstanding quality of life. Located within an hour commute of Toronto with GO Train access, Barrie is a premier waterfront city experiencing rapid growth that will support two new library locations within the next 5 years in shared municipal recreation centres. With an operating budget of \$8.5 million, our Downtown and Painswick locations provide 6,450 service hours and 365,000 visits on an annual basis. Our team of approximately 100 staff members share our values of generating a fun and caring environment with a culture that is progressive, inclusive and connected. An activated strategic plan inspires new service initiatives and supports our mission of enriching the economic, social and cultural vitality of our community. We encourage curiosity in our unique and innovative approach to programming that complements our collection and digital library and maximizes the value of technology and lifelong learning.

As an important member of our management team, the Manager, Service Delivery is responsible for the public facing services at our busy Downtown Branch. Your ALA accredited Master's degree in Library and Information Studies and three years of library experience with increased responsibilities will allow you to successfully support staff on the front lines to ensure library customers are provided with the best possible service. This position shapes the nature and quality of the customer experience offered in the library through recruitment, assignment, management and supervision of staff in Public Services and Materials Handling. We're looking for someone who can build strong relationships with staff and the community while fulfilling BPL's vision and mission to promote literacy and open the doors to life-long learning.

Job Status: Permanent Full Time (35 hours per week)
Location: Downtown Branch
Compensation: We offer an attractive and competitive remuneration package, including comprehensive benefits, a pension and support for professional development.
Salary range is \$81,354 to \$95,167 (2018 range).
Posting Date: December 21, 2018

Deadline to Apply: January 25, 2019

How to Apply

Those wishing to apply should submit a cover letter and current resume, as one PDF document, to:

Jane Little
Manager, Human Resources
Barrie Public Library
60 Worsley Street
Barrie, Ontario L4M 1L6
Fax: 705-728-4322
Email: jobs@barrielibrary.ca

Barrie Public Library is committed to providing an inclusive, barrier-free environment for job applicants. As an organization, we respect and uphold the requirements set forth under the Accessibility for Ontarians with Disabilities Act (2005). If invited to participate in an interview, please advise us of accommodation measures you may require during our recruitment process. Information received relating to accommodation needs of applicants will be addressed confidentially.

Applicants may be asked to provide proof of education status, licenses and certification upon the Library's request.

Personal information is collected under the authority of the Public Libraries Act, R. S. O. 1990, Chap. P.44, section 23, subsection 4 and will be used to determine eligibility for employment.

The successful candidate, to whom an employment offer has been made, shall be required to provide a current CRC (Criminal Record Check) with Vulnerable Sector Screening at his or her own expense as a condition of employment.

We appreciate all applications received; however, only those invited for an interview will be contacted. Thank you for your interest in the Barrie Public Library. For a job description for this position, visit us at www.barrielibrary.ca