

The Barrie Public Library is a community-focused library serving 150,000 diverse residents in a vibrant, growing, innovative city offering an established economic base and an outstanding quality of life. Located within an hour commute of Toronto with GO Train access, Barrie is a premier waterfront city experiencing rapid growth that will support two new library locations within the next 5 years in shared municipal recreation centres. With an operating budget of \$8.5 million, our Downtown and Painswick locations provide 6,450 service hours and 365,000 visits on an annual basis. Our team of approximately 100 staff members share our values of generating a fun and caring environment with a culture that is progressive, inclusive and connected. An activated strategic plan inspires new service initiatives and supports our mission of enriching the economic, social and cultural vitality of our community. We encourage curiosity in our unique and innovative approach to programming that complements our collection and digital library and maximizes the value of technology and lifelong learning.

The Barrie Public Library is recruiting a strategic leader who is eager to work in a high-paced public library environment that is actively pursuing visionary service development. The Director of Customer Experience will work collaboratively with the Chief Executive Officer, the management team, and library staff to develop organizational strategy and vision. Your leadership skills will direct the supervision and management of all aspects of public service operations, ensuring excellence in circulation, reference, public use of facilities, and collections. An understanding of the needs of our community and the library's mission will advise the development and implementation of policies and procedures. A growth mindset will guide new directions in library service that promote literacy and transform lives by providing knowledge, information, and resources that enrich, empower, and educate.

As an ideal candidate, you possess a Master's degree in Library Science and a minimum of seven years of relevant library management experience in a unionized environment. You will have demonstrated abilities in motivating teams through onboarding, coaching and mentoring in a collaborative work environment. Your competencies will include a solid understanding of finance, strategic planning, municipal relations, leadership and human resource management.

Job Classification:	Administrative Exempt Level 11
Job Status:	Permanent Full Time (35 hours per week)
Location:	Downtown Branch
Compensation:	A competitive remuneration package is offered, including a comprehensive benefit package and pension (OMERS). Salary range is \$101,228 to \$118,427
Posting Date:	September 28, 2018
Closing Date:	Posting is open until filled. Applications will be considered beginning on October 15, 2018.

How to Apply

Applicants are invited to send an email with a single PDF attachment that includes a cover letter and resume to the Manager of Human Resources:

Jane Little
Manager, Human Resources
Barrie Public Library
60 Worsley Street
Barrie, Ontario L4M 1L6
Fax: 705-728-4322
Email: jobs@barrielibrary.ca

- Applicants may be asked to provide proof of education status, licenses and certification upon the Library's request.
- The Barrie Public Library is committed to providing an inclusive, barrier-free environment for job applicants. As an organization, we respect and uphold the requirements set forth under the Accessibility for Ontarians with Disabilities Act (2005). If invited to participate in an interview, please advise us of accommodation measures you may require during our recruitment process. Information received relating to accommodation needs of applicants will be addressed confidentially.
- Personal information is collected under the authority of the Public Libraries Act, R. S. O. 1990, Chap. P.44, section 23, subsection 4 and will be used to determine eligibility for employment.
- The successful candidate, to whom an employment offer has been made, shall be required to provide a current CRC (Criminal Record Check) at his or her own expense as a condition of employment.
- We appreciate all applications received; however, only those invited for an interview will be contacted. Thank you for your interest in the Barrie Public Library. For a job description for this position, visit us at barrielibrary.ca.