



JOB POSTING

Service Delivery Manager

At the Barrie Public Library we are passionate about change. This is an exciting time for us – we have a new Musical Instrument Lending Library, our Collaboratory is opening soon, and we’re working on a Master Facilities Plan to help guide our future.

Barrie Public Library is a catalyst for imagination, a conduit to information and a cornerstone of the community. Our branches are community gathering places where the joy of reading, discovery and lifelong learning is encouraged.

Do you love working together with staff, volunteers and the public?

Are you excited about leading customer service delivery in a busy Downtown library?

Do you have excellent interpersonal and communication skills?

Would you like to work for an organization that supports your professional development goals?

You may be the person we’re looking for!

As an important member of our management team, the Service Delivery Manager is responsible for the public facing services at our busy Downtown Branch. Your ALA accredited Master’s degree in Library and Information Studies and three years of library experience with increased responsibilities will allow you to successfully support staff on the front lines to ensure library customers are provided with the best possible service. This position shapes the nature and quality of the customer experience offered in the library through recruitment, assignment, management and supervision of staff in Public Services and Materials Handling. We’re looking for someone who can build strong relationships with staff and the community while fulfilling BPL’s vision and mission to promote literacy and open the doors to life-long learning.

About Barrie:

Barrie, Ontario is a growing, vibrant city with an outstanding quality of life just one hour north of Toronto. Located on the shores of Lake Simcoe, the City boasts many parks, trails and a beautiful waterfront on Kempenfelt Bay (where the library is proud to host the annual Dragon Boat Festival!).

Job Status: Permanent Full Time (35 hours per week)
Location: Downtown Branch
Compensation: We offer an attractive and competitive remuneration package, including comprehensive benefits, a pension and support for professional development.
Salary range is \$75,530.00 to \$89,307.00 (under review).
Posting Date: October 23, 2017

**Posting open until filled.
Review of Applications begins Monday, November 5, 2017.**

How to Apply

Those wishing to apply should submit a cover letter and current resume, as one PDF document, to:

Julie Ross
Manager, Human Resources
Barrie Public Library
60 Worsley Street
Barrie, Ontario L4M 1L6
Fax: 705-728-4322
Email: bpljobs@barrie.ca

Barrie Public Library is committed to providing an inclusive, barrier-free environment for job applicants. As an organization, we respect and uphold the requirements set forth under the Accessibility for Ontarians with Disabilities Act (2005). If invited to participate in an interview, please advise us of accommodation measures you may require during our recruitment process. Information received relating to accommodation needs of applicants will be addressed confidentially.

Applicants may be asked to provide proof of education status, licenses and certification upon the Library's request.

Personal information is collected under the authority of the Public Libraries Act, R. S. O. 1990, Chap. P.44, section 23, subsection 4 and will be used to determine eligibility for employment.

The successful candidate, to whom an employment offer has been made, shall be required to provide a current CRC (Criminal Record Check) with Vulnerable Sector Screening at his or her own expense as a condition of employment.

We appreciate all applications received; however, only those invited for an interview will be contacted. Thank you for your interest in the Barrie Public Library. For a job description for this position, visit us at www.barriepubliclibrary.ca.